

## Countdown to changes to your waste and recycling service.

Dear Resident,

Over the coming weeks Council's waste and recycling services will undergo a number of important changes. Enclosed, you will find a handy flyer on your Bulky Waste Clean-Up service. Below, you will find further details about the changes currently being rolled out.

As a resident living in a villa, townhouse, apartment or unit, the changes to bin days happening across the City may have a mixed impact on you. If your bins are put out for collection by Council or your building contractor, this will continue. If you put your bins out for collection please continue but check the Bin Day Finder to confirm your bin day.

However, if you have green garden waste bins, it is likely your bin day will change and may be different from your red and yellow bin day. To find out more, call our Customer Service team on **9707 9000** or visit our new easy to use Bin Day Finder at [cb.city/BinDayFinder](https://cb.city/BinDayFinder)

### Bulky Waste Clean-Up changes

From the first week of March, there will be some changes to the booked Bulky Waste Clean-Up service to align the service and ensure it is equitable across the City. These changes are also designed to reduce waiting times, improve customer service and increase the environmental benefits of the program. For example, Council's new trucks will allow fridges and air-conditioners to be separated and transported to a facility where the refrigerants can be safely removed, and mattresses will be picked up by a separate recycler.

The specific changes include:

- **All individual villas, townhouses, units/ apartments**, regardless of building size, are entitled to dispose of waste up to a volume of three (3) cubic metres (that is a pile one (1) metre high and three (3) metres wide and one (1) metre deep);

Welcome to  
the waste**less**  
generation.

CANTERBURY-BANKSTOWN COUNCIL P. 9707 9000, Upper Ground Floor, Civic Tower  
66-72 Rickard Road, Bankstown NSW 2200, PO Box 8, Bankstown NSW 1885



Further changes have been made to help spread out the demand and reduce waiting times. These changes include:

- **Buildings or complexes with up to five (5) units/apartments** are entitled to two (2) clean-ups per year, for each unit/apartment, with the resident making bookings on their own behalf;
- **Buildings with six to 50 units/apartments** may be can entitled to four (4) clean-ups and **buildings with more than 51 units/apartments** may be can entitled to six (6) clean-ups each year. Bookings must be made by a caretaker, building manager or strata on behalf of the whole building, with two of those bookings occurring during the winter months to assist in managing demand.

If required, extra clean-ups may be booked on a fee-for-service basis. Call Customer Service on **9707 9000** to enquire further.

## What you can do

The countdown is on, with less than one month before the change kicks in. For more information to help you prepare:

- Visit Council's website for details about your new bin day and the Bulky Waste Clean-Up service at **cb.city/wasteless** or call **9707 9000**;
- Talk to your building's body corporation or strata manager about booking clean-up days for your villa, townhouse, unit/apartments and other Council services for your building at **cb.city/waste-unit-blocks**; and
- Share updates with your friends, family and neighbours so they know changes are coming too.

If you need help understanding this document please contact Council on 9707 9000.

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بالبلدية على الرقم ٩٧٠٧ ٩٠٠٠

Εάν χρειάζεστε βοήθεια για να καταλάβετε αυτό  
το έγγραφο παρακαλώ επικοινωνήστε με το  
Δημαρχείο στο 9707 9000.

Доколку ви треба помош да го разберете овој  
документ, ве молиме телефонирајте во  
Општината на 9707 9000.

Telephone Interpreter Service 131 450

Nếu quý vị cần người giải thích tài liệu này, xin  
điện thoại đến Hội đồng Thành phố qua số  
9707 9000.

Se ha bisogno di aiuto per comprendere questo  
documento, telefona al Comune al numero  
9707 9000.

如果你需要幫助理解這份文件，  
請聯絡市政府。電話：9707 9000。

문서를 이해하는데 도움이 필요하시면 전화 9707 9000.로  
카운슬에 연락하십시오.

Welcome to  
the wasteless  
generation.

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